

## **Privacy Policy**

Ten Counties Limited is committed to ensuring that your privacy is protected and this Privacy Statement illustrates how your personal information is used and held by us. When you use our website you consent to the collection and use of your personal information as outlined in this Privacy Statement.

### **Personal Information**

When you register on our website or make an enquiry we may ask for personal information such as name, address, telephone number and email address in order for us to respond effectively. All personal information is treated as confidential and is only used to better understand your needs and to support your relationship with Ten Counties Limited. From time to time we may also use this information provided to send you news and offers that you have agreed to receive or for market research purposes.

### **Cookies**

In order for us to enhance the user experience and content of our site we collect non-personal information via cookies. A cookie is a small data file that is transferred to your hard drive and identifies you as a unique user. Cookies help us identify which areas of the website are most popular in order for us to further improve our services.

### **Disclosure**

Ten Counties Limited will not sell, rent or lease your personal information to third parties without your consent.

We may disclose personal information to agents or contractors that we have engaged to provide our services on the understanding that it remains confidential or where we are required to do so by law.

### **Security**

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure our servers and databases are protected by reliable security technology.

### **Links**

This site contains links to other websites of interest. However, once you have used these links to leave our site please note that Ten Counties Limited is not responsible for the protection and privacy of information you provide. Please refer to the privacy policy of the respective site.

### **Access**

Under the Data Protection Act 1998 you may request the details of personal information we hold about you upon written request and payment of a fee.

### **Contact**

All personal information is held by Ten Counties Limited, Cowrie House, Moor Lane, Croyde, Devon EX33 1NU. Please do not hesitate to contact us in writing or by email at [enquiries@tencounties.co.uk](mailto:enquiries@tencounties.co.uk) if you would like us to change the way we use your information for marketing purposes or to make changes to your personal details.